



CAPABILITY STATEMENT

CALL
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WEBSITE
www.vipplumbing.com.au







TABLE OF CONTENTS

| | |
|-----------------------------|----------|
| Introducing VIP Plumbing | 4 & 5 |
| Our Service Guarantee | 6 & 7 |
| Our Capabilities & Services | 8,9 & 10 |
| Our Clients & Partners | 12 |



OUR VISION

To be regarded by our clients, peers and team members as the 'go to' plumbing company specialising in a superior solution-based experience that exceeds our clients' needs by incorporating our core principles of integrity, quality, leadership and teamwork.

To make a meaningful difference to our community and to people in general. To create a workplace that challenges our team members to strive to be the best they can in a caring and supportive environment.

Introducing VIP PLUMBING

A family owned business, VIP Plumbing Vic Pty Ltd has established itself over the past 15 plus years as the boutique plumbing maintenance company servicing Aged care, Health, Manufacturing, Education, Commercial, Body Corporate, Government, Private, Residential facilities throughout metropolitan Melbourne.

General manager, Darren Walton has grown this business focussing on the well-being of his team. VIP Plumbing has developed a quality team who strive to achieve the high standards set and exhibited by Darren. At VIP Plumbing we firmly believe that our team is central to our success.



**Maroondah
Business
Excellence
Awards
2019**

VIP PLUMBING

FINALIST

Construction, Trades and Related Supply Chain Award

Excellence in business engaged in the construction and building maintenance industry.

BizHub



VIP Plumbing represents a name you can trust. Every client is treated with the utmost care and respect. There are no problems for VIP Plumbing, only solutions and opportunities to exceed our clients' expectations. We are the plumbing maintenance company our clients rely on.

VIP Plumbing represents innovation. Our team are encouraged and supported in their endeavours to upskill. The combined knowledge and experience of our team is exceptional and covers the broad range of clients' needs. VIP Plumbing has been recognised for its excellence in service by being a Finalist in 2019 Maroondah City Council Business Excellence Awards.



Our passion and drive is to make a difference by providing a service that improves the lives of our clients, suppliers, team members and our community through stellar customer service, exceeding expectations and never compromising on quality. VIP Plumbing is a company that considers its core values as essential components to the overall growth of its business model.

OUR SERVICE GUARANTEE

VIP Plumbing VIC Pty Ltd is driven by our four core principles of integrity, quality, leadership and teamwork.

A registered Master Plumber, we put the best of our trade knowledge and professional experience towards helping you keep your business and community running safely and reliably.

We guarantee you will get premium service with VIP Plumbing.



PREMIUM COMMUNICATION

We believe and practise strong and transparent communication with our team and our clients.



EXPERIENCED CONSULTATION

We pay the utmost attention to our clients' needs and back this understanding years of on the job experience.



RELIABILITY

Our performance is constantly being measured, managed and monitored to ensure our clients receive reliable and cost-effective plumbing maintenance solutions.



INDUSTRY COMPLIANT SOLUTIONS

We are registered with SAMSCHOOLS and field licensed and certified trade specialists to resolve all maintenance and plumbing requirements.



CURRENT AND LATEST EQUIPMENT

We bring the right tools and equipment to every job and support our team members with only the latest in serviceable equipment and machinery to get the job done.



DEDICATION TO QUALITY SERVICE

We remain focused on delivering exceptionally high standards of work in all plumbing needs and fields.



HIGHEST STANDARDS IN OH&S

We are committed to providing a safe work environment and implementing safe systems including training, instruction, supervision and risk management.

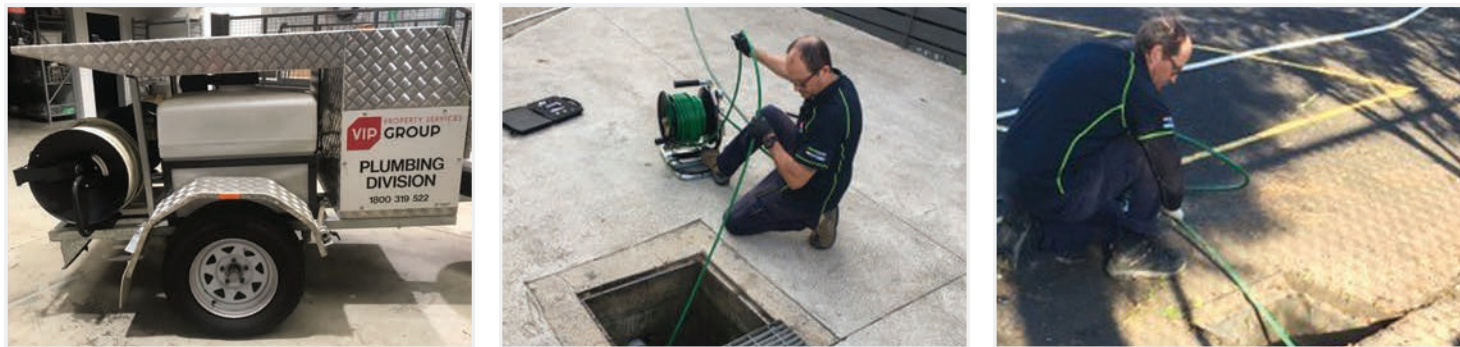


OUR CAPABILITIES AND SERVICES

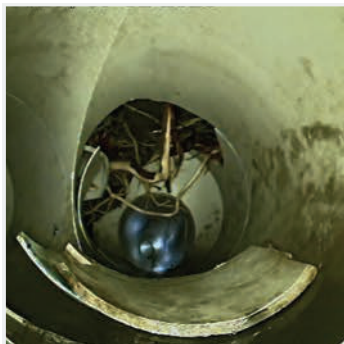
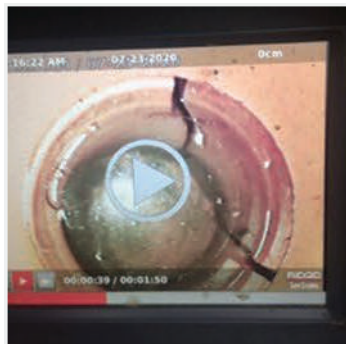
Rising to the challenges of technically complex problems faced by our clients and providing practical cost-effective solutions that minimise the inconvenience to their everyday business.

Specialised Equipment

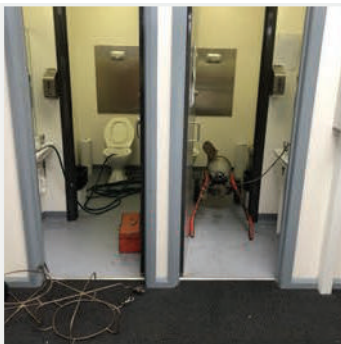
Jet Wash



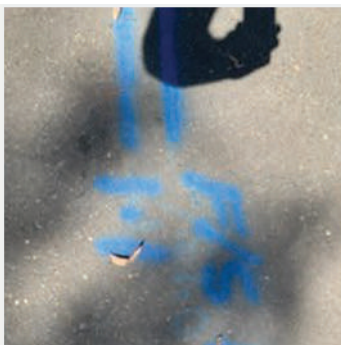
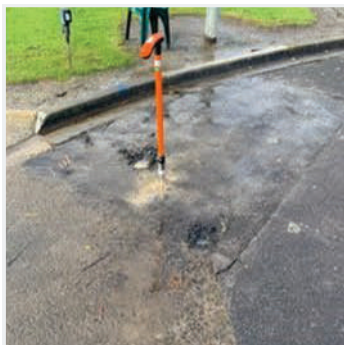
Drain Camera



Sewer Machine (aka Electric Eel)



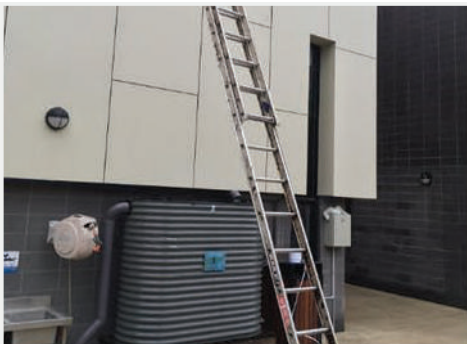
Trace and Acoustic Equipment



Excavators



Full Service Ready to Dispatch Vehicles





HIGH-PERFORMANCE TEAM

We keep a focus on staff development and training as a way to create well-rounded service experiences for our customers.

Not only will our team members arrive at the job experienced and knowledgeable, but also responsible, sensitive, and with the relevant police and working with children checks required for your project.

OH&S COMMITMENT

We provide service reliability through responsible professional conduct in all that we do. This comes especially important within the workplace setting and within our clients' premises.

VIP Plumbing performs a duty of care in operations and maintains appropriate requirements when it comes to holding public liability insurance for our on-site staff and their activities. This is just one way we are able to extend professional consideration for our clients as well as the communities we work to support.





WORKPLACE INSURED

We provide service reliability through responsible professional conduct in all that we do. This comes especially important within the workplace setting and within our clients' premises.

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COMPLETE PLUMBING SERVICES

We understand that it takes more than just good plumbing to keep commercial premises running smoothly.

When we say we provide end-to-end plumbing and maintenance, we intend to take the burden of your utility maintenance off your hands, so you can focus on more important tasks.

VIP Plumbing delivers a comprehensive approach to plumbing and maintenance, guided by a practical understanding of what your premises needs help with the most.



OUR CLIENTS AND PARTNERS

Our experience comes from a combination of professional exposure to a variety of client types, as well as through keeping current with a breadth of trade knowledge and expertise.

To date, VIP Plumbing continues to provide the highest level of plumbing and maintenance services to a growing list of clients within the corporate, government, industrial and facility management sectors. Among these include organisations such as :

SIEMENS

PACCAR



Baptcare



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